

Ordering graphic services for EXPO, NEWLINE, VISION 2.0 in the online shop

A. General Information:

Where do I find information and specifications on graphic panels for the stand packages in the online shop?

- In the online shop on the left hand side of the menu you will find general information sheets:
 - **PDF: Information Digital Print:**
Contains information on the graphic options of the various stand packages and how to create the print file
 - **PDF: Information Print Fabric Banner:**
Contains information on creating the print file.
You can as well find these information sheets in your personal print cloud in the menu on the left (you will receive the link to your print cloud automatically as soon as you have ordered print items)
- After you have selected a stand package, you can download the following information sheets online:
 - **PDF: Data sheet fabric banner:**
Contains information on creating the print file.
 - **PDF: Technical Datasheet Digital print:**
Contains information on the graphic options of the various stand packages and how to create the print file
 - **PDF: Technical Datasheet EXPO, NEWLINE oder VISION 2.0** with the corresponding print measures for The specific stand package.

B. Ordering process graphic services EXPO, NEWLINE:

If you would like to add graphics to a stand package, you can do this by clicking on the "ADD GRAPHIC OPTION" button. In the online shop you can order **a) Prints on single wall panels (with visible system frame)** or **b) seamless prints (no interruptions)**.

a) Ordering prints on single wall panels:

The menu with all available wall panels opens.

1. Selection of graphic panels. Numbers are shown in the displayed sketch
2. Select the number of wall panels to be printed. Each wall panel has to be selected in turn.
3. Selection of print items: For each wall panel, you can select one of the available print items.

b) Ordering prints on wall cladding (seamless print):

The menu with all available wall panels opens.

1. Selection of graphic panels. Numbers are shown in the displayed sketch
2. Select the number of wall panels to be printed. Each wall panel has to be selected in turn.
3. Selection „Seamless Print“
4. Selection print items

C. Ordering process graphic services VISION 2.0:

For the **Vision 2.0 Package** prints for a) single wall panels or b) all wall panels with seamless prints (textile fabric banners) are available. Select again the number of wall panels. Seamless prints shall be selected for all wall panels, which shall get seamless prints. For example 1-2, 3-4 und 6-7.

a) Ordering prints on single wall panels (fabric banner):

The menu with all available wall panels opens.

1. Selection of graphic panels. Numbers are shown in the displayed sketch
2. Select the number of wall panels to be printed. Each wall panel has to be selected in turn.
3. Selection of print items: For each wall panel, you can select one of the available print items.

b) Ordering prints on fabric banner (seamless print):

The menu with all available wall panels opens.

1. Selection of graphic panels. Numbers are shown in the displayed sketch
2. Select the number of wall panels to be printed. Each wall panel has to be selected in turn.
3. Selection „Seamless Print“
4. Selection print items

5. How do I submit print files?

General hint:

- As soon as you order a graphic item, the shop automatically creates a print cloud for you. You will receive the link to this by email. You upload your print file to this print cloud. You will find a slot in the print cloud for each graphic you order. The corresponding print file has to be uploaded to each slot. Once you have uploaded all the graphic files, you close the print cloud and the print files will be forwarded automatically to us.

What has to be uploaded to the print cloud?

- You upload a print file for each graphic item ordered - corresponding to the number of print items in the print cloud.
- You must upload a detailed stand layout showing your complete stand package with each graphic panel clearly marked and your final artwork overlaid on each panel.” Then close the print cloud by clicking on: „mark print process as done“.

Deadline for submitting artwork:

- You will receive from LÜCO together with the order confirmation your individual deadline for uploading your files to your print cloud.
- You will receive regular reminders from the print cloud that you still need to upload print file. This ends when you have marked the print cloud as done.

What happens, after the print files have been uploaded?

- Our print manager checks the print file in good time.
- In case the print files need to be adjusted (incorrect measures or faulty print file), we will get in touch with you.

